



**Notifications**  
Email and SMS alerts

franx

# Notifications

We have introduced new customer feature: customer notifications in our system. When you login to the Franx website, you will be able to find a gear icon on the up-right corner of the webpage, by clicking on it you will go to the alert setting page, where you can enable, disable and modify the notifications.

The 8 notifications offered by Franx:

1. Notifications for an incoming payment
2. Notification for an authorized upcoming outgoing payment
3. Notification to remind a user to a future payment execution
4. Notification for a rejected payment (because of insufficient funds)
5. Notification for an executed trade
6. Notification to remind a user to an upcoming trade
7. Notification for a settled trade
8. Notification for a rejected trade (because of insufficient funds)

The screenshot shows the Franx website's 'Settings' page, specifically the 'Alerts' section. The page header includes the Franx logo, a phone number (088-440 5500), and navigation links for Dashboard, Trade, Pay, Address book, Reporting, and Service. The main content is a table with three columns: Notification, Setting, and Notify via. There are 8 rows of notification settings, each with a yellow circle containing a number from 1 to 8. The 'Notify via' column has checkboxes for 'Email' and 'SMS'. A yellow 'Save' button is located at the bottom right of the table.

Notification	Setting	Notify via
1. When an incoming payment is above	Amount (for all currencies) 99999999	<input checked="" type="checkbox"/> Email <input checked="" type="checkbox"/> SMS
2. When an outgoing payment is above	Amount (for all currencies) 99999999	<input checked="" type="checkbox"/> Email <input checked="" type="checkbox"/> SMS
3. When a payment will be executed	In 1 working day	<input checked="" type="checkbox"/> Email <input type="checkbox"/> SMS
4. When a payment is rejected		<input type="checkbox"/> Email <input type="checkbox"/> SMS
5. When a trade is executed		<input type="checkbox"/> Email <input type="checkbox"/> SMS
6. When a trade will be settled	In 1 working day	<input type="checkbox"/> Email <input type="checkbox"/> SMS
7. Trade has been settled		<input type="checkbox"/> Email <input type="checkbox"/> SMS
8. Trade rejected		<input type="checkbox"/> Email <input type="checkbox"/> SMS



# Notifications

If the specific conditions are met, notification messages will be sent via the notified channels (Email and/or SMS) that have been chosen by you. You do not need to set any email address nor mobile number, as Franx will use the ones registered in the Franx .Notifications are provided in English.

No.	Notifications	Setting parameters	Notification Explanation
1	Notification for incoming payment	An amount (threshold) can be set. This threshold is independent of the currency.	The notification will be triggered for an incoming payment that is above or equal to the set threshold. A maximum of 8 digits are allowed to be used.
2	Outgoing Payment Authorized	An amount (threshold) can be set. This threshold is independent of the currency.	A notification will be triggered for an outgoing payment that is above or equal to the set threshold. A maximum of 8 digits are allowed to be used.
3	Notification for upcoming payments	You can choose to receive a notification 1 working day, 2 working days, 3 working days, or in 5 working days, before every payment execution	You will receive the notification at 9:00 am (in the morning), several days (number of days is configurable) before the payment execution.
4	Notification for a rejected payment	N/A	The notification will be triggered once a payment is approved for your company; but there are not enough funds to execute the trade.
5	Notification for trade being executed	N/A	Once a trade is executed for the company you will receive this notification.
6	Notification for reminding future trade settlement	You can choose to receive a notification 1 working day, 2 working days, 3 working days, or in 5 working days, before every trade execution.	You will receive the notification at 9:00 am (in the morning), several days before the settlement (number of days is configurable) of the trade.
7	Notification for trade being settled	N/A	Once the funds as result of a trade are on your Franx account, you will receive a notification. (e.g. -\$500 + €480).
8	Notification for trade a rejected trade.	N/A	The notification will be triggered once a trade is initiated for your company; but there are not enough funds to execute the trade.